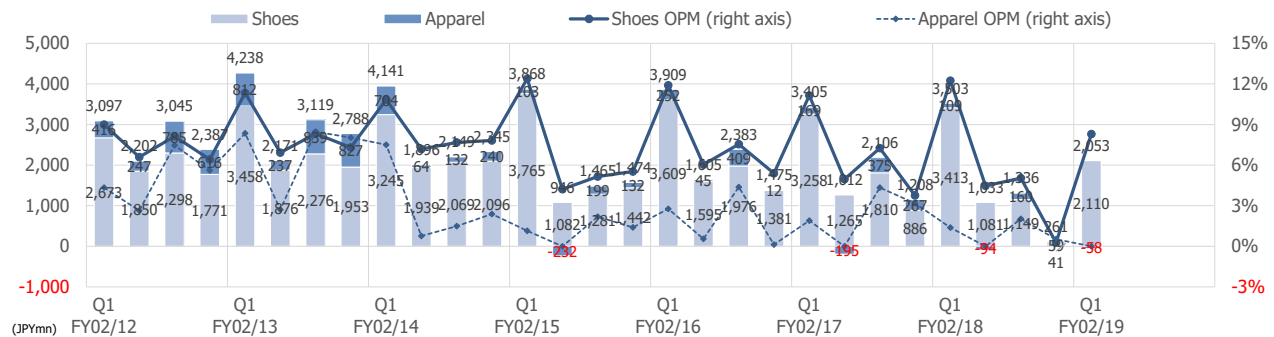


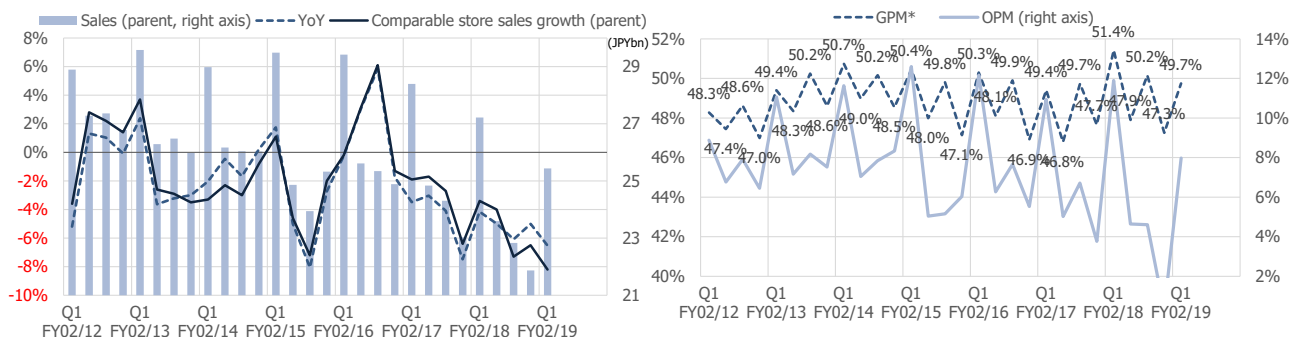
Q1 FY02/19 results (out July 6, 2018)

- ▷ Q1 FY02/19: Consolidated sales down 8.9% YoY, hurt by increased competition and cutbacks in new purchasing in conjunction with efforts to bring down inventory levels; consolidated operating profit finishes down 41% as gross margins come under further pressure from aggressive markdowns used to dispose of unwanted inventories. The company announces downward revision to 1H and full-year forecasts for consolidated results. Reflecting a sense of crisis, the company also took steps to shore up its organization in May
- ▷ Parent: Q1 sales down 6.5% and operating profit down 16%. Along with the downward revision to its consolidated forecast, the company lowered its 1H and full-year forecasts for the parent, cutting its full-year operating profit forecast from JPY7.5bn to JPY3.9bn
 - Comparable store sales down 8.2% due to 7.9% decline in customer traffic; operating profit also finished down, as improvements in the gross margin and cuts in SG&A expenses failed to offset the drop in gross profit resulting from lower sales
 - Sales of the new private brand fuwaraku were up 48% YoY; new casual lines also added to sales
 - Store formats: Continued opening joint stores with Mac-House to increase customer-drawing power; opened six new stores in shopping centers and inside general merchandise stores while closing 14 unprofitable stores
- ▷ Apparel business: Consolidated subsidiary Mac-House also announced downward revision to 1H and full-year results on the same day
- ▷ FY02/19: Company looking to revive sales bit by bit with the help of competitive new merchandise offerings, more private label goods, and aggressive store remodeling. No change in dividend forecast.

Operating profit by segment (JPYmn)



Parent performance (JPYbn)



Source: Shared Research based on company data
 Note: GPM* = (consolidated gross profit – Mac-House gross profit) ÷ Shoe segment sales

Industry conditions and company initiatives

The operating environment for the shoe and apparel industry is growing increasingly difficult, as not only does the market have too many brick-and-mortar stores, consumers also have more choices when it comes to shopping as more competitors from outside the industry move in and online stores expand their reach. Faced with this difficult operating environment, Chiyoda is

working to 1) enhance its retail outlets through an aggressive remodeling program aimed at better expressing the brand image and giving displays a clear theme; 2) attract more customers by enhancing its online contents through websites, social media, email magazines, and apps; and 3) better define its store format to encourage new store openings while at the same time aggressively closing unprofitable stores.

More specifically, on the private brand front, sales of the new private brand fuwaraku were up 48% YoY in 1Q, aided by the development of a new line of casual goods, the establishment of dedicated HP for the brand and applications, and actively message consumers using social media. In the area of global brand sneakers, the company reported that sales of the 11 leading brands were up 10% YoY, aided by improved inventory control and the expansion of merchandise displays for global brand sneakers for women and its own original (special makeup) brands. On the store front, the company has been remodeling stores so as to better express the image of individual brands along with an emphasis on themes such as "health" and "commuting." The company continued opening joint stores with Mac-House to increase customer-drawing power, opening six new stores in shopping centers and inside general merchandise stores while closing 14 unprofitable stores. After remodeling a total of 49 stores, the company saw sales increase by an average of 27%. In the area of e-commerce, the company saw a 27% increase in sales as a result of its multi-channel online sales strategy.

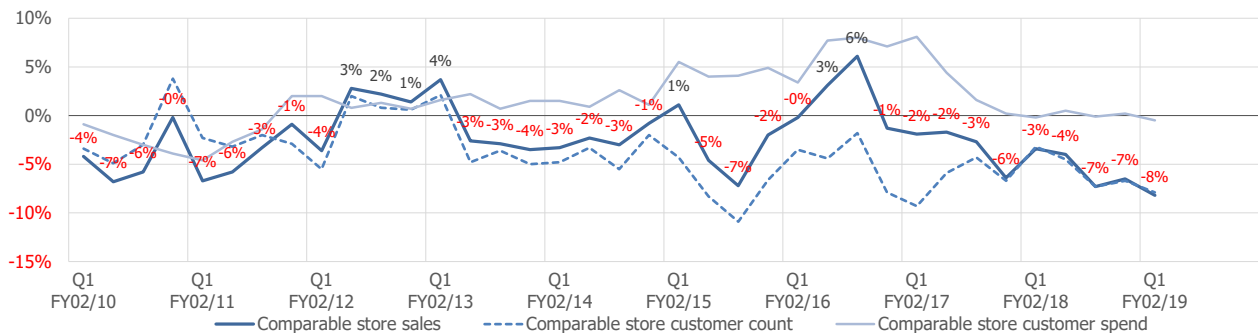
Earnings overview

Parent: sales down 6.5%, operating profit down 16%; with sales running below plan, also lowers parent 1H and full-year forecasts

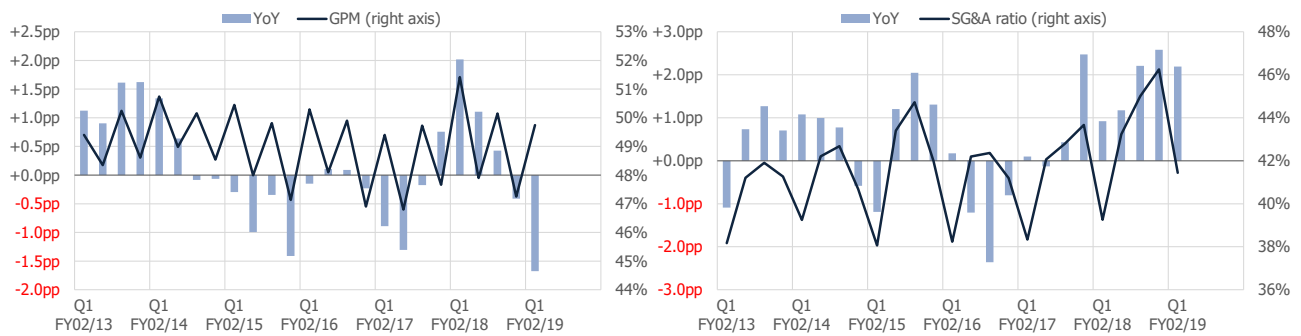
Reflecting the tough operating environment in 1Q FY02/19, the company reported consolidated sales of JPY32.6bn (-8.9% YoY) and operating profit of JPY2.1bn (-41.4%). The parent company, which operates the group's mainstay shoe business, reported sales of JPY25.4bn (-6.5%) and an operating profit of JPY2.0bn (-37.3%). Not only were sales and earnings down YoY, they were also below plans, prompting the company to issue a downward revision to its 1H and full-year forecasts at both the consolidated and parent levels. Subsidiary Mac-House also issued a downward revision to its 1H and full-year forecasts.

The company attributed the 6.5% decline in parent sales to a decline in customer traffic following cutbacks in the purchasing of new merchandise in connection with its efforts to bring down inventory levels. On the earnings front, the gross profit margin was further pressured by the aggressive markdowns used to clear unwanted inventories, leaving the gross margin down 1.7pp, at 49.7%. The company reined in spending at the SG&A expense level but this was not enough to offset the impact of lower sales, leaving parent operating profit down JPY1.2bn or 37.3% YoY. (See the section below for an overview of the company's downward revision to its 1H and full-year forecasts.)

Parent comparable store sales



Source: Shared Research based on company data

Shoe business GPM and SG&A expense ratio estimates


Source: Shared Research based on company data

Reasons for downward revision at Chiyoda

Explaining the downward revision to the parent company forecast for FY02/19, the company said 1Q sales came in below plan due to a large-than-expected drop in sales resulting from its decision to cut back on purchases of new merchandise as part of its effort to bring down inventory levels amid an already competitive market environment with online sellers as well as companies from outside the shoe industry looking to expand sales. On the earnings front, the company pointed to a decline in the gross profit margin resulting from the aggressive markdowns used for the inventory disposal. Although it is working to rein in spending at the SG&A expense level and is selling some investment securities, the parent company determined that this would not be enough to offset the drop in sales and had to lower its forecast for earnings as well. This, combined with the downward revision to the forecast of subsidiary Mac-House (discussed above), forced the company to lower its forecast at not only the parent but the consolidated level as well.

Outlook for FY02/19

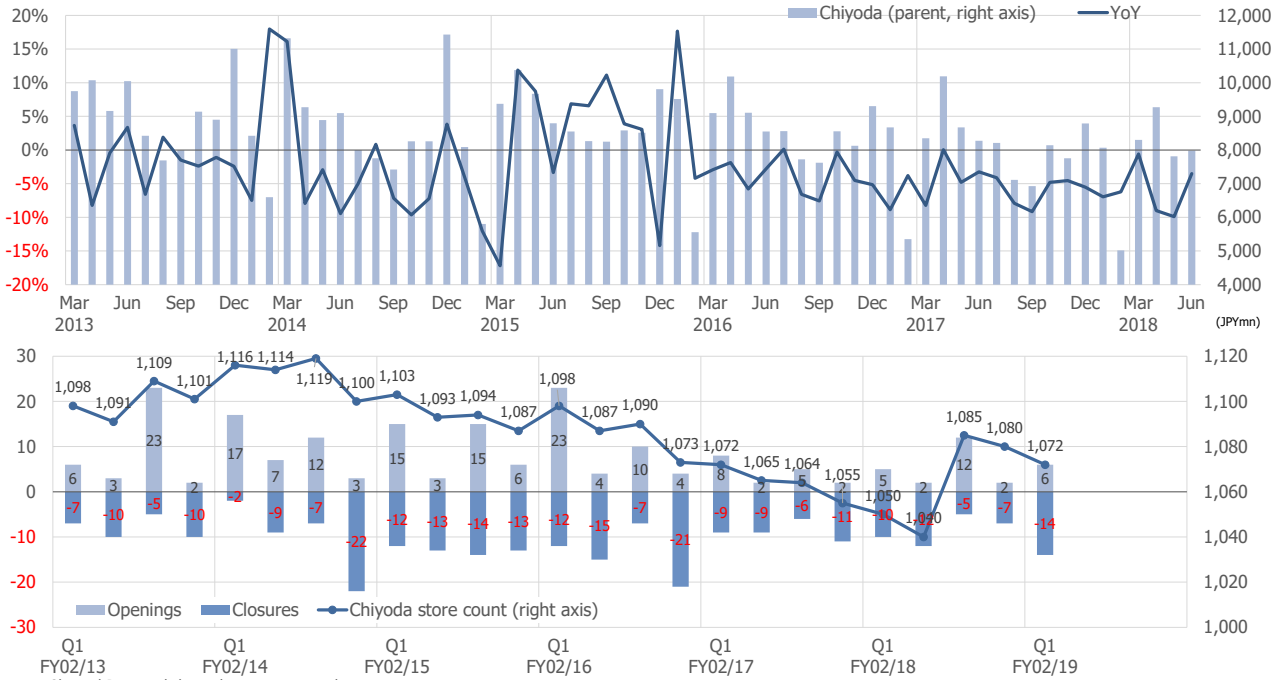
FY02/19 started off on a down note with comparable store sales declining 10.4% YoY in April as customer traffic fell by 9.1%, followed by an 11.6% decline in comparable store sales in May with customer traffic down 13.2%. Although the company appears to be doing well with its efforts to expand sales of global brand sneakers and sales of its new fuwaraku private brand, sales of low-priced goods and women's shoes remain weak. Reflecting a sense of crisis, the company moved to shore up its organization in May 2018. Sales have been picking up a bit since June but, with both sales and earnings finishing below plans in Q1, the company decided to issue a downward revision to its 1H and full-year forecast (at both the parent and consolidated level) along with the release of Q1 results (as detailed above). The company is looking to revive sales bit by bit with the help of competitive new merchandise offerings and more private label goods, and aggressive store remodeling, which are already proving successful. It is also planning to sell off more of its cross-shareholdings.

Toward FY02/19 (for reference), the company forecasts sales of JPY128.2bn (+0.4% YoY), operating profit of JPY7.6bn (+23.9%), and net income of JPY4.7bn (+1.2%). The company is taking the following measures to respond to consumer needs. In product strategy, the company aims to raise the value of its private brands, appeal to cost-conscious customers, and promote hybrid merchandise with National Brands. In store strategy, the company will focus on opening and conducting renewals of its main stores such as Shoe Plaza, Tokyo Shoes Retailing Center, and Mac-House SS, in the Tokyo Metropolitan area and large cities. In human resources and organizational strategy, the company will promote the diversification of its personnel, promote female employees, and expand the hiring of female specialists.

At the same time with the announcement of the full-year FY02/18 results, the company announced a downward revision to its medium-term management plan announced in April 2017. It also lowered targets for FY02/19, the second year in the medium-term management plan, and for FY02/20, the final year of the medium-term management plan. The basic policy was not changed but the company added the following two initiatives: integration of Chiyoda Bussan to improve the efficiency of the group businesses, and acceleration of closings of unprofitable stores and proactive store renovations.

Shoe segment

Monthly sales data (parent; sales in September 2016 and later are Shared Research estimates), and Chiyoda store count



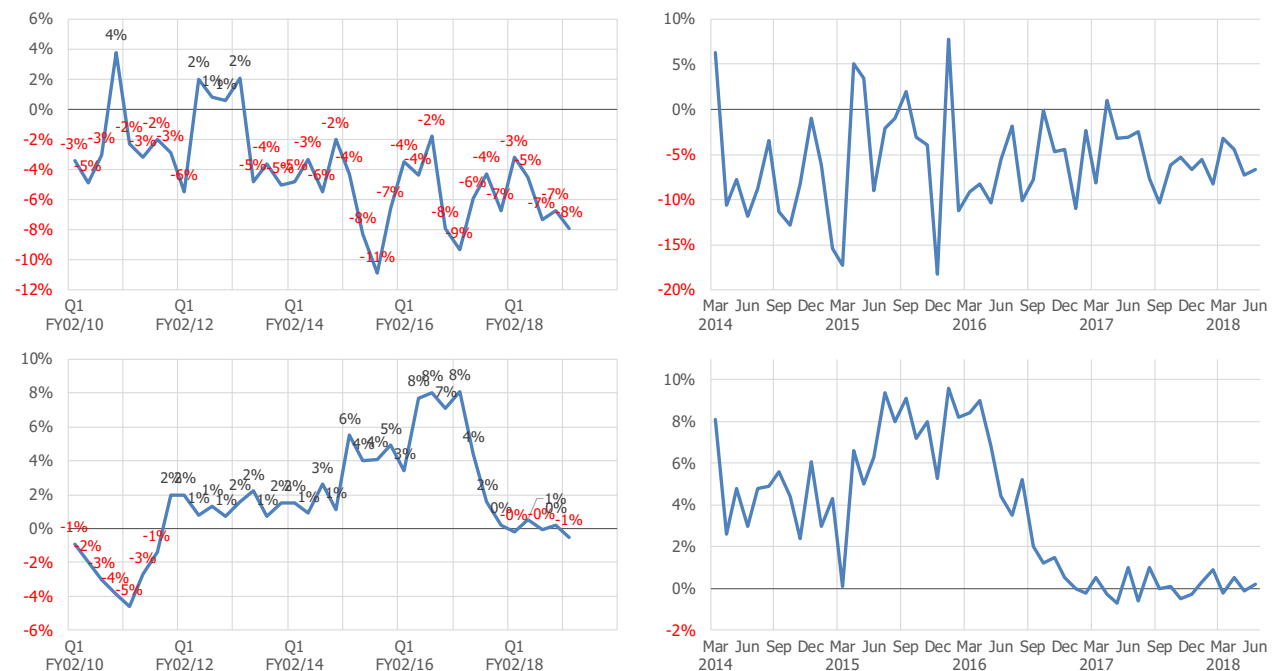
Source: Shared Research based on company data

Quarterly results and inventory trends

(JPYmn)	FY02/16				FY02/17				FY02/18				FY02/19			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2 Est.	Q3	Q4
Sales	39,441	34,573	35,523	34,967	38,142	33,287	33,609	31,979	35,768	31,470	30,741	29,655	32,585	29,662		
Mac-House	9,114	8,160	9,343	9,353	8,912	7,757	8,646	8,412	7,880	7,283	7,908	7,781	7,138	6,822		
Difference (Shoes business)	30,327	26,413	26,180	25,614	29,230	25,530	24,963	23,567	27,888	24,187	22,833	21,874	25,447	22,840		
YoY	-0.0%	1.7%	4.6%	-1.8%	-3.3%	-3.7%	-5.4%	-8.5%	-6.2%	-5.5%	-8.5%	-7.3%	-8.9%	-5.7%		
Mac-House	0.6%	-1.8%	2.9%	-1.6%	-2.2%	-4.9%	-7.5%	-10.1%	-11.6%	-6.1%	-8.5%	-7.5%	-9.4%	-6.3%		
Difference (Shoes business)	-0.2%	2.9%	5.3%	-1.9%	-3.6%	-3.3%	-4.6%	-8.0%	-4.6%	-5.3%	-8.5%	-7.2%	-8.8%	-5.6%		
Merchandise inventory	38,971	37,746	43,094	39,910	40,918	36,834	40,382	37,361	41,054	37,242	39,727	35,239	36,859			
Mac-House	11,491	10,673	12,357	10,790	10,994	10,122	11,605	10,360	11,035	9,391	10,658	8,975	9,365			
Difference (Shoes business)	27,480	27,073	30,737	29,120	29,924	26,712	28,777	27,001	30,019	27,851	29,069	26,264	27,494			
Merchandise inventory days	167	194	204	200	189	200	210	214	207	221	232	222	204			
Mac-House	203	231	213	198	212	231	235	236	263	263	245	230	249			
Difference (Shoes business)	155	182	201	201	182	190	202	206	192	210	228	219	192			

Source: Shared Research based on company data

YoY changes of customer count (top) and customer spend (bottom), for quarters (left) and months (right)



Source: Shared Research based on company data

Apparel

Mac-House's quarterly earnings trends

Quarterly performance (JPY mn)	FY02/16				FY02/17				FY02/18				FY02/19		FY02/16	FY02/17	FY02/18	FY02/19	FY02/19
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2					
Sales	9,115	8,160	9,343	9,353	8,912	7,757	8,647	8,411	7,880	7,283	7,908	7,781	7,138	35,971	33,727	30,852	30,230	31,100	23.6%
YoY	0.7%	-1.8%	2.9%	-1.6%	-2.2%	-4.9%	-7.4%	-10.1%	-11.6%	-6.1%	-8.5%	-7.5%	-9.4%	0.1%	-6.2%	-8.5%	-2.0%	-	0.8%
CoGS	4,753	4,379	4,925	5,336	4,679	4,169	4,213	4,243	3,710	3,550	3,739	3,888	3,357	19,393	17,303	14,886	-	14,773	-
Gross profit	4,361	3,781	4,418	4,017	4,233	3,588	4,434	4,168	4,170	3,733	4,169	3,893	3,781	16,577	16,423	15,965	-	16,327	-
YoY	-0.5%	-0.3%	3.0%	-4.1%	-2.9%	-5.1%	0.4%	3.8%	-1.5%	4.0%	-6.0%	-6.6%	-9.3%	-0.5%	-0.9%	-2.8%	-	-	2.3%
GPM	47.8%	46.3%	47.3%	42.9%	47.5%	46.3%	51.3%	49.6%	52.9%	51.3%	52.7%	50.0%	53.0%	46.1%	48.7%	51.7%	-	52.5%	-
SG&A expenses	4,109	3,736	4,008	4,005	4,064	3,784	4,058	3,901	4,060	3,828	4,009	3,852	3,839	15,858	15,807	15,749	-	15,857	-
YoY	-3.9%	-7.2%	-2.0%	-1.3%	-1.1%	1.3%	1.2%	-2.6%	-0.1%	1.2%	-1.2%	-1.3%	-5.4%	-3.6%	-0.3%	-0.4%	-	-	0.7%
SG&A ratio	45.1%	45.8%	42.9%	42.8%	45.6%	48.8%	46.9%	46.4%	51.5%	52.6%	50.7%	49.5%	53.8%	44.1%	46.9%	51.0%	-	51.0%	-
Operating profit	252	45	409	12	169	-195	375	267	109	-94	160	41	-58	718	616	216	220	470	-
YoY	144.7%	-	-105.5%	-90.9%	-32.9%	-	-8.3%	2,125.0%	-35.5%	-	-57.3%	-84.6%	-	255.4%	-14.2%	-64.9%	1.9%	117.6%	-
OPM	2.8%	0.6%	4.4%	0.1%	1.9%	-2.5%	4.3%	3.2%	1.4%	-1.3%	2.0%	0.5%	-0.8%	2.0%	1.8%	0.7%	0.7%	1.5%	-
Recurring profit	290	69	431	44	195	-175	397	264	131	-83	173	43	-48	834	681	264	260	520	-
YoY	76.8%	-	88.2%	-72.0%	-32.8%	-	-7.9%	500.0%	-32.8%	-	-56.4%	-83.7%	-	140.3%	-18.3%	-61.2%	-1.5%	97.0%	-
RPM	3.2%	0.8%	4.6%	0.5%	2.2%	-2.3%	4.6%	3.1%	1.7%	-1.1%	2.2%	0.6%	-0.7%	2.3%	2.0%	0.9%	0.9%	1.7%	-
Net income	48	17	104	-13	105	-250	202	76	2	-105	24	-145	-196	156	133	-224	-240	60	-
YoY	6.7%	-	57.6%	-	118.8%	-	94.2%	-	-98.1%	-	-88.1%	-	-	-	-14.7%	-	-	-	-
Net margin	0.5%	0.2%	1.1%	-0.1%	1.2%	-3.2%	2.3%	0.9%	0.0%	-1.4%	0.3%	-1.9%	-2.7%	0.4%	0.4%	-0.7%	-0.8%	0.2%	-
Store count	470	462	457	452	452	448	444	433	427	421	413	410	413	452	433	410	410	425	-
Openings	5	-	3	1	3	-	1	1	3	1	5	4	7	9	5	13	-	30	-
Closures	-15	-8	-8	-6	-3	-4	-5	-12	-9	-7	-13	-7	-4	-37	-24	-36	-	-15	-
Sales by product																			
Menswear	4,308	4,049	4,348	4,568	4,092	3,734	3,958	4,155	3,581	3,416	3,503	3,651	3,255	17,273	15,939	14,151	-	-	-
Tops	2,606	2,146	2,740	2,786	2,369	1,865	2,456	2,529	2,029	1,666	2,203	2,252	1,922	10,278	9,219	8,150	-	-	-
Bottoms	1,702	1,903	1,608	1,782	1,723	1,869	1,502	1,626	1,552	1,750	1,300	1,399	1,333	6,995	6,720	6,721	-	-	-
Womenswear	2,263	1,865	2,367	1,966	2,252	1,715	2,085	1,749	1,870	1,654	1,935	1,647	1,680	8,461	7,801	7,106	-	-	-
Tops	1,136	843	1,192	881	1,130	784	1,077	797	916	742	1,049	826	872	4,052	3,788	3,533	-	-	-
Bottoms	1,127	1,022	1,175	1,085	1,122	931	1,008	952	954	912	886	821	808	4,409	4,013	3,573	-	-	-
Others	2,542	2,245	2,630	2,817	2,564	2,310	2,604	2,506	2,427	2,212	2,471	2,482	2,201	10,234	9,984	9,592	-	-	-
Children's	1,005	720	1,133	885	969	662	1,085	825	968	738	1,041	798	894	3,743	3,541	3,545	-	-	-
Others	1,537	1,525	1,497	1,932	1,595	1,648	1,519	1,681	1,459	1,474	1,430	1,684	1,307	6,491	6,443	6,047	-	-	-
YoY																			
Menswear	-0.7%	-4.5%	0.9%	-4.3%	-5.0%	-7.8%	-9.0%	-9.0%	-12.5%	-8.5%	-11.5%	-12.1%	-9.1%	-2.2%	-7.7%	-11.2%	-	-	-
Tops	0.3%	-5.4%	-1.0%	-9.2%	-9.1%	-13.1%	-10.4%	-9.2%	-14.4%	-10.7%	-10.3%	-11.0%	-5.3%	-4.0%	-10.3%	-11.6%	-	-	-
Bottoms	-2.2%	-3.5%	4.3%	4.6%	1.2%	-1.8%	-6.6%	-8.8%	-9.9%	-6.4%	-13.4%	-14.0%	-14.1%	0.5%	-3.9%	0.0%	-	-	-
Womenswear	-6.8%	-6.5%	-2.3%	-5.8%	-0.5%	-8.0%	-11.9%	-11.0%	-17.0%	-3.6%	-7.2%	-5.8%	-10.2%	-5.3%	-7.8%	-8.9%	-	-	-
Tops	-11.3%	-14.2%	-5.9%	-15.0%	-0.5%	-7.0%	-9.6%	-9.5%	-18.9%	-5.4%	-2.6%	3.6%	-4.8%	-11.3%	-6.5%	-6.7%	-	-	-
Bottoms	-1.9%	1.0%	1.7%	3.3%	-0.4%	-8.9%	-14.2%	-12.3%	-15.0%	-2.0%	-12.1%	-13.8%	-15.3%	1.0%	-9.0%	-11.0%	-	-	-
Others	11.3%	8.3%	11.8%	6.5%	0.9%	2.9%	-1.0%	-11.0%	-5.3%	-4.2%	-5.1%	-1.0%	-9.3%	9.4%	-2.4%	-3.9%	-	-	-
Children's	-1.1%	1.3%	-4.0%	-	-3.6%	-8.1%	-4.2%	-6.8%	-0.1%	11.5%	-4.1%	-3.3%	-7.6%	-1.3%	-5.4%	0.1%	-	-	-
Others	21.2%	12.0%	27.7%	9.7%	3.8%	8.1%	1.5%	-13.0%	-8.5%	-10.6%	-5.9%	0.2%	-10.4%	16.7%	-0.7%	-6.1%	-	-	-
Comparable stores YoY																			
Sales	4.7%	2.3%	8.4%	4.0%	1.9%	-1.9%	-5.8%	-8.8%	-8.4%	-2.7%	-4.9%	-4.5%	-8.4%	4.9%	-3.8%	-5.2%	-	-	-
Customer count	3.4%	-0.8%	9.7%	8.4%	7.4%	4.3%	-3.3%	-9.6%	-10.2%	-1.2%	-2.1%	1.8%	-10.2%	5.1%	-0.4%	-3.2%	-	-	-
Customer spend	1.3%	3.1%	-1.2%	-3.6%	-5.1%	-5.9%	-2.6%	0.6%	2.0%	-0.8%	-2.9%	-6.2%	2.0%	-0.2%	-3.4%	-2.1%	-	-	-
All stores YoY																			
Sales	0.7%	-1.8%	2.9%	-1.6%	-2.2%	-4.9%	-7.5%	-10.1%	-11.6%	-6.1%	-8.5%	-7.5%	-11.6%	0.1%	-6.2%	-8.5%	-	-	-
Customer count	-0.2%	-4.1%	4.2%	2.6%	3.2%	1.4%	-5.1%	-10.9%	-13.5%	-5.3%	-5.5%	-0.5%	-13.5%	0.5%	-2.9%	-6.0%	-	-	-
Customer spend	0.9%	2.4%	-1.3%	-3.6%	-5.3%	-6.2%	-2.5%	0.7%	2.2%	-0.8%	-3.3%	-7.0%	2.2%	-0.5%	-3.4%	-2.3%	-	-	-
Inventories																			
Product inventories	11,491	10,673	12,357	10,790	10,994	10,122	11,605	10,360	11,035	9,391	10,658	8,975	9,365	10,790	10,360	8,975	-	-	-
YoY	38.0%	48.1%	28.2%	11.9%	-4.3%	-5.2%	-6.1%	-4.0%	0.4%	-7.2%	-8.2%	-13.4%	-15.1%	11.9%	-4.0%	-13.4%	-	-	-
Days in inventory	203	231	213	198	212	231	235	236	263	263	245	230	249	192	223	237	-	-	-

Source: Shared Research based on company data

Note: Figures may differ from company materials due to differences in rounding methods.

Reasons for downward revision at Mac-House

Explaining the downward revision, Mac-House said Q1 sales had come it below plan, with comparable store sales falling 8.7% YoY on a 4.2% decline in customer traffic and 4.7% decline in average spending per customer. Sales during the month of May, which accounts for a large percent of annual sales, were especially weak, with comparable store sales dropping 16.3% YoY on a 11.4% decline in customer traffic and 5.6% decline in average spending per customer. Mac-House attributed the sharp drop in sales to a number of factors, including 1) unfavorable weather conditions that hurt sales of summer goods; 2) cutbacks in consumer spending on apparel in response to rising prices; 3) customer losses resulting from heavy discounting by competitors; and 4) a weaker-than-expected response to sales promotions through newspaper advertising. Mac-House said that the highly competitive market environment is expected to continue in Q2 as other companies brought forward their bargain sale events. With respects to gross profit, Mac-House said the gross profit margin was running in line with its initial forecast thanks to reforms to its merchandise procurement practices but that operating profit was still expected to finish below its initial full-year forecast despite the additional spending cuts planned for 1H.

Along with the downward revision to its 1H forecast, Mac-House also lowered its forecast for the full year but made no changes to its forecast for 2H, when it plans to roll out a new merchandise lineup that should be more competitive. Mac-House also made no changes to its store opening plans and, as of this time, has not changed its dividend forecast.

This note is the most recent addition to the [full report](#).

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